

NWS CUSTOMER TESTIMONIALS

“Attention to detail and quickness of repair of the Service Agent was very good, and the response and speed of getting it done by National Warranty Service was also good. I would happily recommend to a friend.” Jan. 17/06/09.

“All work was professionally done and explained so I could understand. Contact with both National Warranty Service and the Technician where prompt, and they sent out a tech I have had previously working on my computer. I would happily recommend National Warranty Services to my friends.” Zoe. 11/06/09.

“Happy with the service, exactly what was required to complete the job in an efficient manner. I was kept in the loop of progress of job, never felt like I was left out. Would gladly recommend National Warranty Services to a friend.” Michael. 09/06/09.

“Cybertech was very prompt and professional, paid attention to detail and to customer. National warranty service was quick to deal with the problem, in a professional and friendly manner, I would happily tell my friends to get a NWS warranty.” John. 27/05/09.

“Happy with the service, did not expect to get a complete replacement. Very happy with the service. Everything was great about the service, and would definitely recommend NWS to my friends.” Dejan. 21/05/09.

“Job was done quickly and on site, the response and service was professional. Both the Service Agent and NWS where 'on the ball' from the very start. Happy with the service and minimal hassle, one phone call.” Craig. 07/05/09.

“Happy with service provided by Shift & NWS. No complaints. No troubles.” Dean. 07/05/09.

“Happy with service provided by N-Tech and National Warranty Services, the job was done quickly with little down time. Very professional all round and did a good job.” Floraabundance. 24/04/09.

“Happy with service, it was helpful and efficient, couldn't ask for anything more. National Warranty Services addressed my concerns quickly. New Laptop screen and HDD was installed, I thought it would take longer and was afraid of getting 'the brush off'.” Diana. 23/04/09.

“Originally had a UEE warranty but I was tired of the extreme difficulty of getting any warranty service. On the advice of Surpass, I approached National Warranty Services and was able to purchase a *back-dated* Warranty.

Since then I have had a NWS warranty job, and completely happy with service provided by National Warranty Services. Can't think of anything to improve service. Would tell my friends that they would be 'absolutely nuts to choose anyone else'.” Brian. 23/04/09.

“Happy with service, was done quick and no down time. Understood changing the motherboard would mean lots of down time and a network card fixes problem and allows options.” Andrew Morris Legal. 17/04/09.

“Happy with service, card was replaced, and I knew what was happening. Service was efficient.” John. 14/04/09.

“Happy with service, was promptly contacted by service agent, and repairs where completed quickly. Happy with service provided by NWS. Suggest that service centre be open on Saturdays.” Anne. 06/04/09.

"Happy with the service, Rudy (SA) explained what was happening while testing in a open and simple manner. Happy with the prompt service from NWS. Overall an efficient job." Kevin. 24/03/09.

"I am very happy with service provided by BP Computers & NWS. Computer was repaired in a timely manner, and problem was explained simply. Over all service was good and speedy." Action IT. 18/03/09.

"Happy with service. Understand that HDD was beyond accessing so could not save/transfer data. Mooloolaba Computers were helpful and explained the problem simply. Happy with speed and contact had with National Warranty Services." Mooloolaba Medical. 12/03/09.

"Happy with speed and promptness of service. Everything was explained to me. Happy with overall service." Naomi. 09/03/09.

"Arrived on time. Happy with service and speed of repair." Charlie. 10/02/09.

"Happy with service and how things were explained. Happy with NWS service and speed. Nice we check up after job." L& D Contracting. 04/02/09.

"Happy with service and attention to detail, also happy about extra effort shown trying to teach a bit about using internet. Happy with NWS speed of service and support shown during the repair process." Val. 22/01/09.

"Computer going fine, happy with service, explained things well. Happy with NWS service." Cog Electrics. 16/01/09.

"Happy with NWS service, and speed of parts replaced." Peter. 15/01/09.

"Everything working fine, explained things well. PSU was promptly replaced> Happy with warranty and service." Stacy. 23/12/08.

"Thank you so much for this helpful e-mail and for all your assistance with my computer. I greatly appreciate all your advice and assistance. Steve has been a very good person to deal with and my daughter will be collecting my computer from him today. As you can imagine I will be VERY relieved to have - hopefully a working! - computer at home again!

Kind wishes and many thanks once again." Shirley. 23/01/09.

"I would just like to place on record my appreciation of a job well done with regard to a warranty claim I made for my computer last week. From telephoning your company to completion it took less than twenty-four hours. I wish to pay special tribute to Anita Henderson who took the claim in the first place and who followed it through with Home Delivered Computers in Rockhampton from where I purchased the computer some eighteen months ago. She was very helpful, knowledgeable and courteous and it was a pleasure talking to her. As a 'front-liner' she must be a great asset to your company.

An engineer from Home Delivered Computers telephoned me to make an appointment to come and see exactly what the problem was and he arrived spot on the time we had arranged which was excellent bearing in mind I live 40 kilometres away from Rockhampton. He had to take the computer back to the shop to check it over thoroughly and it was found that a new 'mother board' was required. This was replaced immediately and the job was completed the same day.

My computer is now fully serviceable again and it is good to know there are some companies that actually do what they say they will do. Yours is one such company and I congratulate you.

Yours sincerely from a very satisfied customer." Terry. 06/11/06.

v1. 26/06/09.