

NWS SERVER WARRANTIES

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NWS Server Definition

For the purpose of NWS warranties and warranty service, a system shall be defined as a **Server**, when -

- it has a server operating system installed

AND/OR

- it acts as shared file or information storage, or as an application, communication, or Web server, and/or is being accessed by networked, or remote, systems on an on-going basis.

Explanatory Notes

Server warranties and server warranty pricing are different to PC warranties for the following reasons -

1. usually more expensive components to fail and replace
2. usually more individual components to fail and replace
3. far more I/O and HDD activity
4. usually operated continuously

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5. a higher NWS service priority
6. a range of faster service responses and extended hours/days of service coverage
7. more highly qualified service agents used
8. and (therefore) significantly higher service fees to pay Service Agents for both standard and out of hours service.

Please note NWS may offer lower warranty server pricing when system components have a verified three years manufacturer's warranty.
